Guest Experience Lead - Religion

The Guest Experience Lead (GEL) position is a multifaceted role in the Guest Experience/Historic Sites team. In addition to the regular duties of a Guest Experience Associate, the Leads specialize in one area of expertise. The GEL for Religion focuses on the critical role of religion, specifically the Christian faith of the English colonists, in shaping American life. The GEL provides information and leads programs onsite and online for the Museum’s guests. The goal of this position is to foster public understanding about the history and heritage of the reformed faith of the Pilgrims. Wearing modern clothing and speaking from a modern perspective, the GEL will give timed, scheduled programs, talks, tours, and work onsite and online with colleagues to deliver a high quality, engaging, interactive, fun and educational experience to guests.

ESSENTIAL DUTIES and RESPONSIBILITIES:
- Create a welcoming and safe environment for all guests, staff and volunteers
- Create, prepare and run educationally based programming both on and off site, including after hours programming
- Work with the Education Department to host educational programs for students and lifelong learners -- onsite, online and at offsite locations.
- Lead guided tours at the main campus, mill, Mayflower and other locations as assigned
- Conduct timed programming on a variety of sites at the Museum.
- Develop opportunities to infuse themes of religion into aspects of daily life on-site
- Train staff and volunteers on elements of religion related to the story
- Engage guests in thoughtful conversations about the history of the 17th-century Atlantic world.
- Involve guests in activities and programs in a participatory, and/or hands-on manner
- Properly care for all museum owned materials in your use including but not limited to reproductions, historical clothing, training materials, uniforms and tools
- Assist in maintaining the sites.
- Wear and use voice amplification devices
- Attend all meetings, trainings and professional development sessions as requested by supervisor.
- Provide a friendly and welcoming presence for all guests and coworkers throughout the Museum
- Adhere to the policies of Plimoth Patuxet Museums as outlined in the Museum Employee manual and current job description
- Other duties as assigned

This outline description focuses on the primary duties of the position. It is not designed nor intended to include all duties and responsibilities inherent in satisfactory performance of the position. Management reserves the right to revise this job description from time to time as needed.

REQUIRED SKILLS:
To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.
• Superb interpersonal skills. Ability to communicate skillfully and compassionately with a wide range of people from different cultural and social backgrounds and diverse learning styles.
• Demonstrated ability and strong interest in working with children
• Demonstrated ability to speak with expertise on matters relating to religion of the 17th-century
• Well-versed in the Bible
• Reliability, dependability and punctuality.
• A can-do attitude, flexibility and a sense of humor are helpful.
• Flexibility, resilience and a growth mindset
• Demonstrated ability to make decisions that put safety first at all times
• Fluency in English, strong verbal skills, and ability to communicate clearly and engagingly with guests and colleagues.
• Ability to work independently, without direct supervision as well as part of a team
• Skilled at using Google Suite, Zoom and other computer applications
• Ability to wear and communicate using wearable voice amplification
• Must be able to read and understand a variety of historical and educational sources.

EDUCATION and EXPERIENCE:
• A high school diploma or equivalent required; BA preferred in a related field. Major or minor in theology strongly preferred but not required.
• Interest in and at least two years experience working with the public in some capacity is essential.
• Experience working with children in a professional educational setting (school or church) is strongly preferred

PHYSICAL REQUIREMENTS:
The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of the job. This position requires indoor and outdoor work, sometimes in adverse climatic conditions. Duties may include working sitting, standing, bent over or kneeling; may involve some lifting and moving of objects; standing for extended periods; climbing stairs. Must be able to lift 25 pounds.

WORK ENVIRONMENT:
The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. The workplace is not always climate controlled. This position requires outdoor work in a variety of weather conditions. Work may be performed in dusty and smoky environments; in dimly lit areas; near open fires. The noise level in the workplace varies from quiet to loud.

ADDITIONAL REQUIREMENTS:
The Museum is open 7 days April through November. Must be available to work Saturdays or Sundays (a plus if able to work both) and some holidays. Flexibility in work hours and days off is required. Depending on the season, this position may include working additional evening/weekend hours or days as needed.